GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:3511
ANSWERED ON:07.04.2003
DELAY DUE TO SECURITY CLEARANCE
AMBATI BRAHMANAIAH

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether a lot of time is consumed in waiting for the security clearance at Hyderabad Airport in the morning;

(b) if so, the reasons for not announcing the departures early by Indian Airlines to avoid long queues and crowd; and

(c) the steps being taken by Indian Airlines to improve its functioning at airports to ensure that passengers are not held up in queues for security clearances at departure lounges?

Answer

MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION (SHRI SHRIPAD YESSO NAIK)

(a): Yes. Sir. Due to shortage of X-Ray machines for screening hand baggage and inadequate number of Central Industrial Security Forces (CISF) personnel posted for carrying out the physical frisking of the passengers there are delays in security clearance of passengers.

(b): Announcement for security check is made 1 hour 15 minutes prior to the scheduled departure of the flight. However, bulk of the passengers report 30 to 40 minutes prior to the scheduled departure of the flight.

(c): In order to avoid long queues at the security check point the following steps are taken:

- Repeated announcements are made, requesting passengers to report for security ckeck in advance.
- Indian Airline`s Passenger Facilitation Assistant meets the passengers and request them to proceed for security check to avoid long queues at the security point.
- Floor walkers are available to guide the passengers.
- Information is displayed on the Close Circut Television (CCTV).

Besides efforts are being made to activate a second X-Ray machine and induct more CISF staff.